

Impact of COVID-19 on Human Services Nonprofits in Hamilton County

April 2020

In response to the COVID-19 crisis, the Human Services Chamber of Hamilton County conducted a survey of local human services nonprofits between April 8 -16 to understand their challenges in serving the community and advocate for support as needed. Responses from the survey demonstrate that significant disruptions, financial stress and increased demand have affected the ability of agencies to respond to the needs of residents in our community one month into Ohio's stay-at-home order. Many nonprofits have reported difficulty applying for and accessing loans from the Paycheck Protection Program under the CARES Act. We will continue to survey nonprofits in the coming weeks to track how needs change and expand.



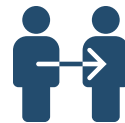
55 organizations
responded



Survey Dates
April 8-16, 2020



Nearly 80% of
organizations have
experienced revenue
loss due to the
COVID-19 crisis.



73% of
organizations have
reduced or
suspended services.



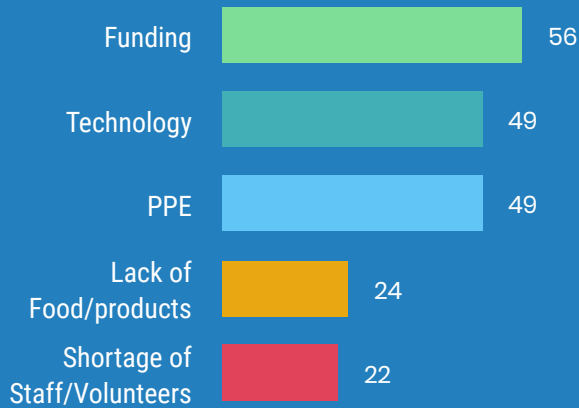
29% have reported
laying off staff.



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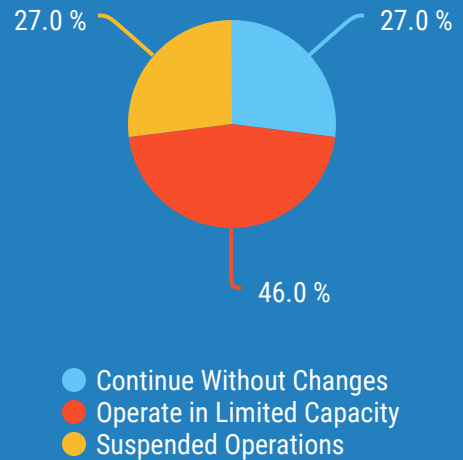
April 8-16, 2020

Barriers to Providing Services



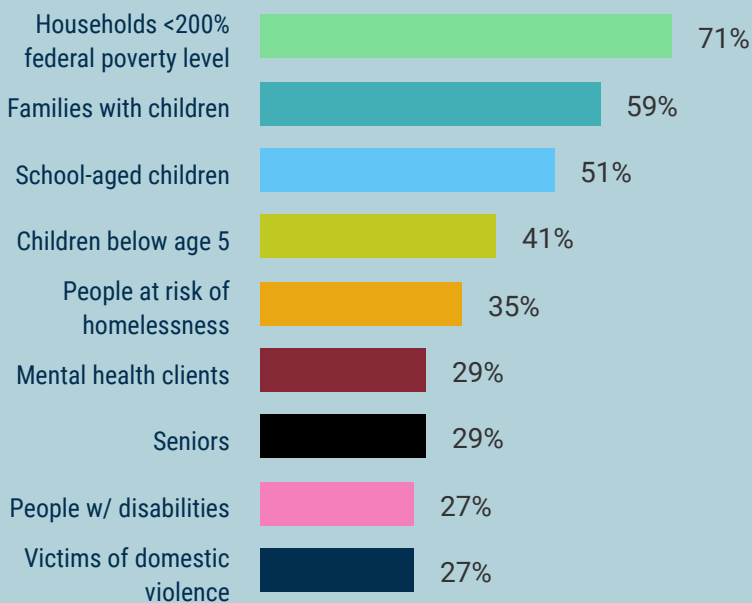
● % of Respondents that Reported

Programs Reduced or Discontinued

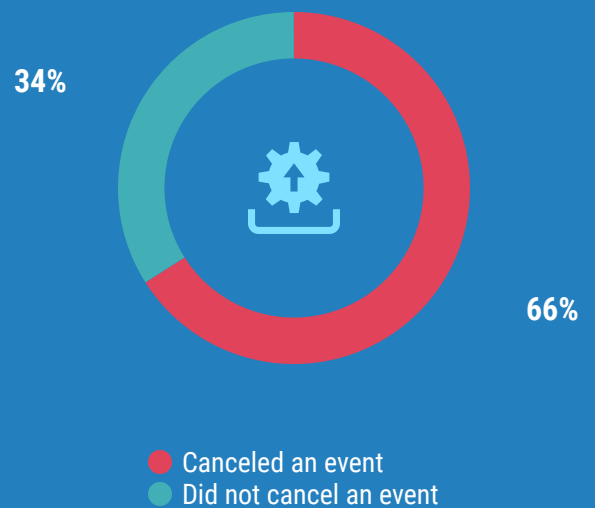


● Continue Without Changes
● Operate in Limited Capacity
● Suspended Operations

Demographics Impacted by Reduced Services



Fundraising Events



● Canceled an event
● Did not cancel an event

Survey conducted by:

Human Services Chamber of Hamilton County